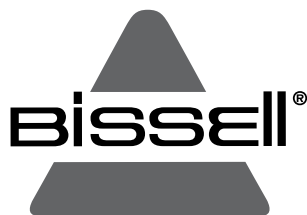


PROheat 2X[®] HEALTHY HOME

USER'S GUIDE

20N4 SERIES 220-240V



Experts In Home Cleaning™

3 Safety Instructions

4-5 Product View

6 Assembly

7-9 Special Features

9-17 Operation

17-19 Maintenance and Care

19-20 Troubleshooting

21 Consumer Services

22-23 Replacement Parts

24 Warranty



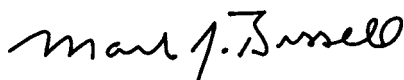
Thanks for buying a BISSELL Healthy Home ProHeat 2X

We're glad you purchased a BISSELL ProHeat 2X heated formula deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your ProHeat 2X is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your ProHeat 2X.

Thanks again, from all of us at BISSELL.

A handwritten signature in black ink that reads "Mark J. Bissell". The signature is fluid and cursive, with the first name "Mark" and last name "Bissell" clearly legible.

Mark J. Bissell

President and Chief Executive Officer

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT DEEP CLEANER.

Always connect to a properly Earthed outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

WARNING: To reduce the risk of fire, electric shock, or injury:

- Use indoors only
- Do not immerse; use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord; unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours

- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

SAVE THESE INSTRUCTIONS.

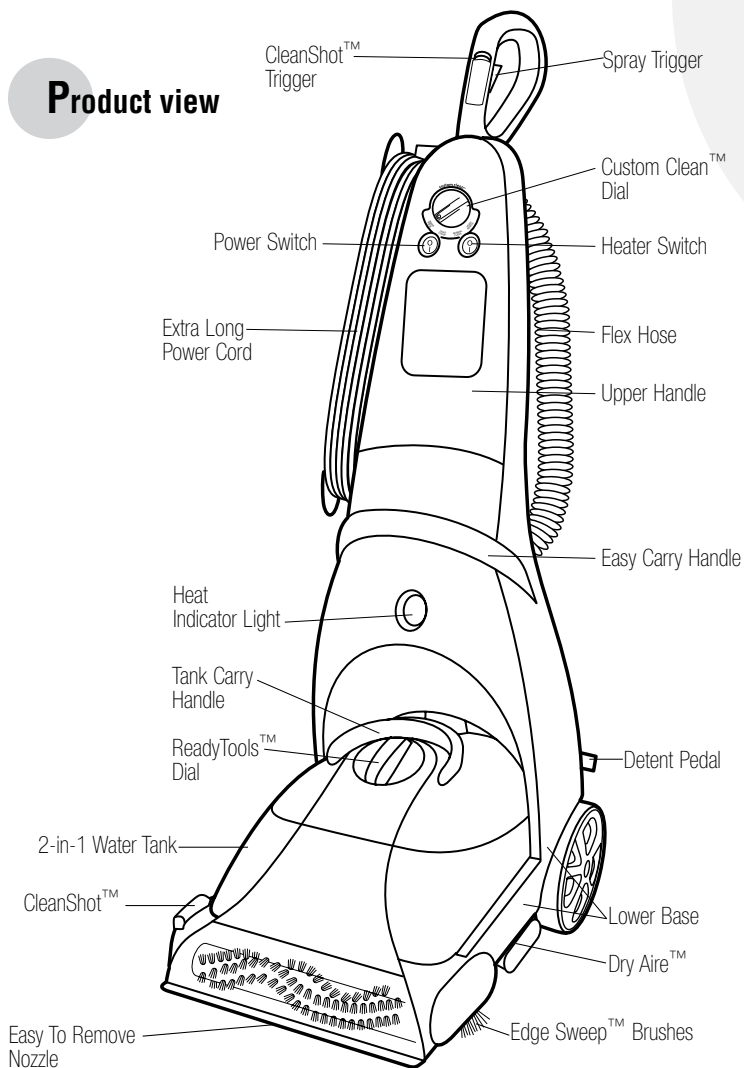
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

 **WARNING:** This appliance must be Earthed.

IMPORTANT FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

Product view



Accessories:

These items are available for purchase. To order replacement parts, additional tools or formulas, please refer to page 22-23.



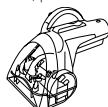
3" Tough Stain Brush



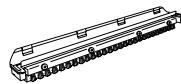
4" Upholstery Tool



6" Stair Tool



TurboBrush™



Hard Floor Attachment

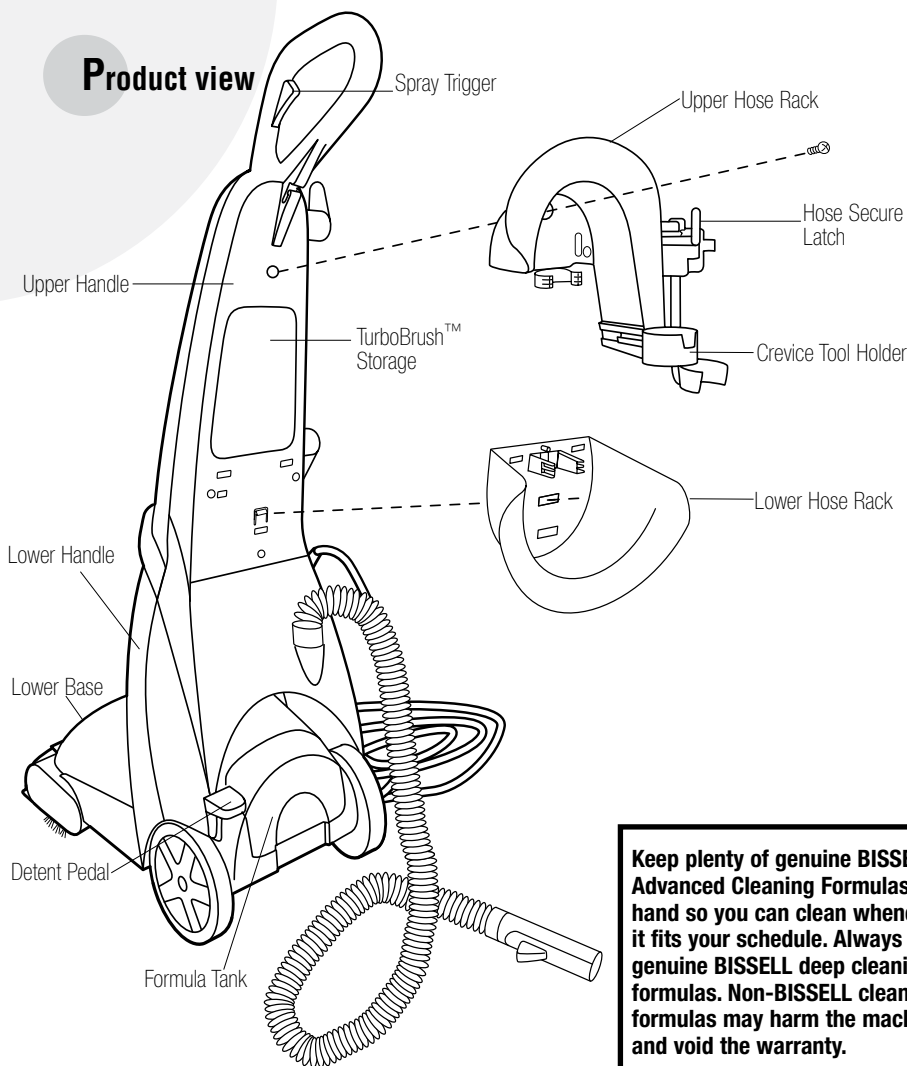


Spraying Crevice Tool



Mesh Tool Bag
(bag only)

Product view



Keep plenty of genuine BISSELL Advanced Cleaning Formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

BISSELL Formulas:

These items are available for purchase. To order replacement parts, additional tools or formulas, please refer to page 22-23.



709 mL BISSELL
2X Fibre Cleansing
Advanced Formula
with Scotchgard™
protector
#62E5-E



709 mL BISSELL
2X Multi-Allergen
Advanced Formula
with Scotchgard™
protector
#89Q5-E



709 mL BISSELL
2X Pet Stain &
Odor Advanced
Formula with
Scotchgard™
protector
#99K5-E



709 mL BISSELL
2X Natural Orange
Advanced Formula
with Scotchgard™
protector
#83P3-E



709 mL BISSELL
2X Lavender
Essence Advanced
Formula with
Scotchgard™
protector
#34B5-E



473 mL
BISSELL 2X
Hard Floor
Solutions
#56L9-E



651 mL
BISSELL
Tough Stain
Pre-cleaner
#0400-E

How to use this guide


This user's guide has been designed to help you get the utmost satisfaction from your BISSELL ProHeat 2X. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this user's guide thoroughly before assembling your deep cleaner.

Pay particular attention to the product diagram, assembly instructions, and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they go. Following this user's guide will greatly enhance your ability to get the most performance from your BISSELL ProHeat 2X for many years.

Assembly

Your ProHeat 2X comes in three, easy to assemble components:

- Upper Handle
- Lower Handle
- Tool Caddy

The only thing you will need to assemble your cleaner is a Phillips head  screwdriver.

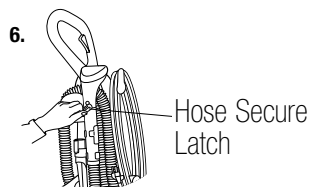
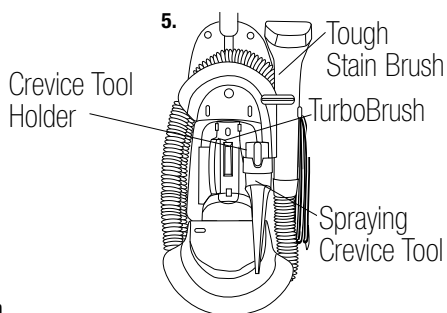
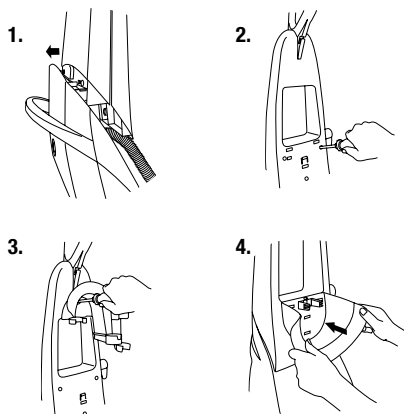
1. Slide upper handle onto lower handle.
2. Screw 3 screws into the marked holes.
3. Place upper hose rack onto back of upper handle, and secure with tapered screw.
4. Place lower hose rack onto back of upper handle by pushing in and sliding down until it snaps into place.
5. Snap tools into the tool caddy as shown in figure 5.
6. Wrap power cord and flex hose as shown in figure 5.
7. Keep flex hose snugly in place by using the hose secure latch.

ProHeat 2X assembly is now complete.



WARNING:

Do not plug in your cleaner until you have completely assembled it per the following instructions and are familiar with all instructions and operating procedures.



Special features

Your BISSELL ProHeat 2X deep cleaner is a home cleaning system that uses the power of heat, brushes and cleaning formula to get the deep down dirt for a maximum clean. Not only does it come with a lot of unique features, it has been designed with you, the customer, in mind.

Built-in-Heater feature

BISSELL ProHeat 2X models all feature a patented built-in heater which will heat the hand hot tap water you put in up to 14°C hotter to safely optimize cleaning effectiveness. The heater will never allow the temperature to exceed 82°C. The heater switch on the front of the machine controls the heater so you have the option to turn off the heat if you are cleaning delicate wool or oriental rugs.

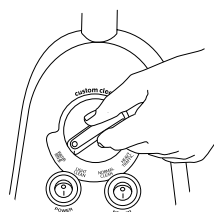
Dual DirtLifter™ PowerBrushes

The two DirtLifter PowerBrush rolls are designed to enhance cleaning performance. The bristle pattern safely lifts out the deep down dirt while gently grooming carpet fibers. The floating suspension self-adjusts to all carpet heights and protects your carpet if you leave the power switch ON (I). Once the product is in the upright position, the brushes automatically stop spinning. The detent pedal will activate the brushes when floor cleaning.

Custom Clean™

The Custom Clean feature automatically mixes hand hot tap water with the BISSELL formula. Simply choose one of the 4 settings (heavy traffic, normal clean, light clean, or water rinse) and the ProHeat 2X will adjust the right amount of cleaning formula to mix with the heated water to fit your cleaning need.

Having a separate formula tank from the water tank also allows no waste of formula. Because the water and formula are stored separately, they are not mixed until you are ready to clean. When your cleaning job is finished, the formula can be stored ready to use in your machine for the next time!



(located on upper handle)

Special features

CleanShot™

The CleanShot feature gives you the ability to tackle tough stains with the push of a button. Cleaning formula is sprayed in a concentrated stream, penetrating the stain and allowing for better cleaning focus. Simply spray and suction and the stain is gone! CleanShot is especially effective for spots and stains that would otherwise take a lot of deep cleaning cycles to remove. It allows the cleaning formula and machine to do the work for you.

Dry Aire™

The Dry Aire system spreads hot air across the carpet to aid in drying. The feature runs while your machine is powered. Heated air is distributed from the bottom and back of the machine and blown across the carpet while you clean!

Flow gauge

The flow gauge is located on the rear cover of your unit and is a convenient performance feedback indicator.

The flow gauge will spin when the trigger is depressed and:

- There is liquid in both the clean water tank and the formula tank

OR

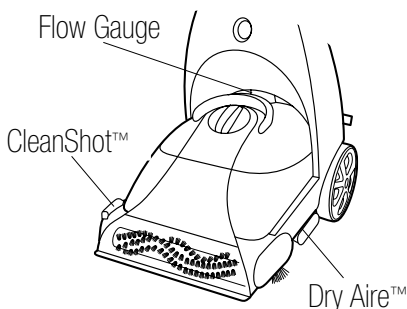
- Custom Clean is set to rinse and there is water in the clean tank

The flow gauge will stop spinning when:

- The trigger is let go
- The unit runs out of clean water
- The unit runs out of cleaning formula

2-in-1 water tank

Our 2-in-1 water tank full capacity system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water in the bladder will empty and mix with the cleaning formula. Dirty water pulled out of your carpets will collect around the outside of the bladder so that clean and dirty water are always kept separate. This allows the user to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.



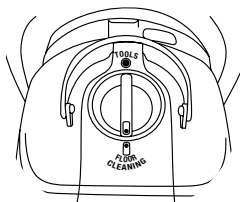
Special features

Easy to remove and clean nozzle

Now, cleaning up your machine after the cleaning process is easier than ever! Simply remove the 2-in-1 water tank and remove the screw to pop out the nozzle for rinsing in the sink. Dirt, loose carpet fibers and remaining pet hair or fuzz get washed away in a snap.

ReadyTools™ dial

This provides either floor cleaning or above floor cleaning with the turn of a knob. If choosing above floor cleaning for upholstery, stairs, or for those creases close to the baseboards, turn knob to "TOOLS" and choose the attachment appropriate for the job. Attach tool to the flex hose and you are ready to go. Be sure to turn knob back to "FLOOR CLEANING" when done.



Scotchgard™ Protector

Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers deep cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.

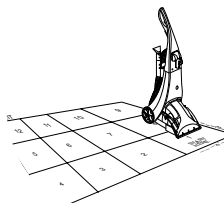


To maintain your Scotchgard 5-year limited stain warranty, you no longer are required to hire a professional. By using your BISSELL ProHeat machine with BISSELL formulas containing Scotchgard protector every 12 months, your carpet warranty from 3M remains in effect. No other home deep cleaning system can do this for you. Refer to the Scotchgard protector warranty for details.

Operation

Before you clean

1. Plan activities to give your carpet time to dry.
2. **Move furniture** to another area if cleaning an entire room (optional).
3. **Vacuum area** with a dry vacuum cleaner thoroughly before deep cleaning.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.



Operation

Before you clean (continued)

5. Pretreating (optional)

Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entryways and hallways.

Option A: BISSELL Tough Stain Precleaner

- A. Spray the BISSELL Tough Stain Precleaner formula onto heavy traffic areas, soiled areas, or stains.
- B. Allow to penetrate for at least 3 minutes.
- C. Clean as normal, using the BISSELL ProHeat 2X machine on the high traffic setting, following the instructions below.

Option B: CleanShot™

- A. Set Custom Clean for the desired setting.
- B. Press the CleanShot button and aim the focused stream onto the stain. Allow the formula to soak in for 30 seconds.
- C. Run the machine over the stain to extract. Repeat as needed until the stain is gone.
- D. Rinse if desired.



ATTENTION:

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition. Please see Stain Removal instructions on page 15.

Carpet cleaning

1. **Fill the 2-in-1 water tank.** Remove the tank from the base of the machine by lifting up the tank carry handle. Carry like a bucket to the sink.

- 1a. Unlatch the top of the tank from the bottom by lifting up on the tank latch which is located on the back of the tank.

- 1b. Remove the top of the tank by lifting up on the handle.

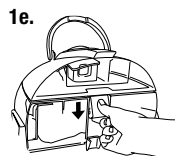
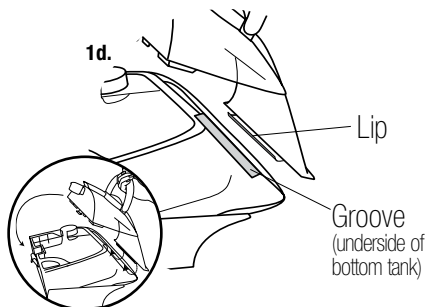
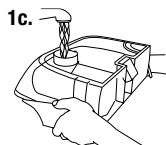
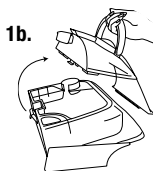
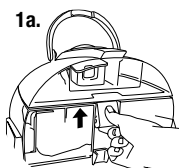
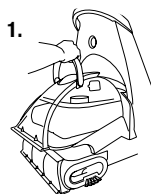
Note how the lip on the top tank separates from the groove in the bottom tank. This placement is important when putting the tank back together

- 1c. Fill the heavy duty bladder with hand hot tap water.***Do not boil or microwave water as it can destroy the bladder.**

- 1d. Leaving the filled bottom of the tank on a flat surface, only maneuver the top of the tank. To attach the top part of the tank to the bottom, carefully hook the lip on the top tank into the groove on the bottom tank.

- 1e. Fasten tanks together by securing the latch in the back.

Note: Remember to secure the tank latch in the back and test to make sure it is secure before picking up the tank.

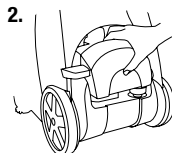


Operation

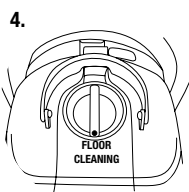
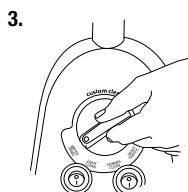
Carpet cleaning (continued)

2. Remove formula tank from back of machine.

2a. Fill the formula tank by first unscrewing the cap and insert. Always use genuine BISSELL formulas to maximize cleaning and for the safety of your machine. Fill water up to "WATER" line and then fill up to "FORMULA" line with BISSELL 2X concentrated formula. Replace the cap and insert. Place formula tank back into the slot in the back of the machine for a snug fit.



3. Set Custom Clean dial. Simply choose one of the 4 settings (heavy traffic, normal clean, light clean, or water rinse) and the ProHeat 2X will adjust the right amount of cleaning formula to mix with the heated water to fit your cleaning need.

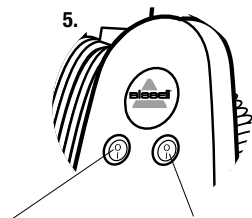


4. Set ReadyTools dial to the floor cleaning setting.

5. Plug into a proper outlet and turn the power and heater switches to the **ON (I)** position. Allow 1 minute for the built-in heater to warm-up before cleaning. The ProHeat 2X will be fully warmed and will provide optimal performance after one minute of continuous heated cleaning.

6. Cleaning strokes. While pressing the spray trigger, make one slow forward wet pass and another one back. Let the built-in heater, formula, and DirtLifter PowerBrushes do the work for you. **Caution: Do not overwet.** Take care not to run over loose objects or edges of area rugs. Stalling brush may result in premature belt failure.

Note: Your machine is equipped with a circuit breaker that will automatically shut off the brush if a large or loose object is caught in the brush roll. If that happens, be sure to unplug your machine, remove the foreign object, and then plug the machine back in to reset the circuit breaker. Release the spray trigger and make one slow forward and backward pass over the same area to remove any residual dirty water and aid in drying. Repeat cleaning passes until solution being pulled up appears clean. Continue passes without pressing the spray trigger until you can't see any more water being pulled up.



Power Switch Heater Switch

WARNING:

To reduce the risk of fire and electric shock due to internal component damage, use only **BISSELL** cleaning fluids intended for use with the deep cleaner.

Keep plenty of genuine BISSELL Advanced Cleaning Formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

Operation

Carpet cleaning (continued)

6. After cleaning, you may want to turn the Custom Clean dial to rinse to give your carpeting a final water only rinse. This will ensure thorough removal of embedded dirt loosened by the deep cleaning formula. BISSELL deep cleaning formulas contain an anti-resoiling agent that helps your carpets repel dirt and keeps them looking good longer.

7. Remove the tank from the base of the machine by lifting up on the tank carry handle. Carry like a bucket to a utility sink or outside where you will dispose of the dirty water.

- 7a. Unlatch the top of the tank from the bottom by lifting up on the tank latch which is located on the back of the tank.

- 7b. Remove the top of the tank by lifting up on the handle.

Note how the lip on the top tank separates from the groove in the bottom tank. This placement is important when putting the tank back together.

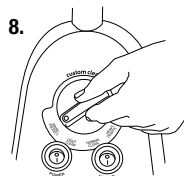
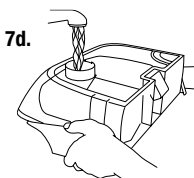
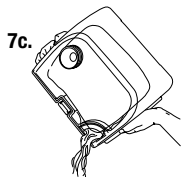
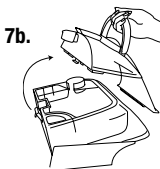
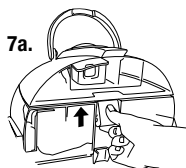
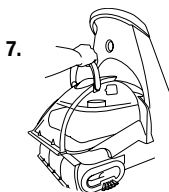
- 7c. Lift the bottom portion of the tank; pour out dirty water toward the sink through the triangular shaped opening in the corner of the tank.

Note: You may notice hair & debris deposits on the carpet or in the tank that were loosened by the cleaning action (especially with newer carpets that have never been deep cleaned before). This debris should be picked up and thrown away.

- 7d. Fill the heavy duty bladder with hand hot tap water, following instructions 1c through 1e on page 10.

Note: Remember to secure the tank latch in the back and test to make sure it is secure before picking up the tank. Always check the level of cleaning formula in the formula tank at the same time, and refill as needed.

8. **Water rinse (optional).** Rinsing is an optional step that can be done during the cleaning process by switching from one of the clean settings on the Custom Clean dial to a water rinse setting, or it can be done after the carpeted area has been cleaned. Simply choose the water rinse setting on the Custom Clean dial, and follow the same path as you did for cleaning, taking care to do a forward (wet) stroke by depressing the spray trigger, a backward (wet) stroke, and a forward and backward (dry) stroke, releasing the spray trigger. Continue this until the water you see coming up the nozzle is clear.



Operation

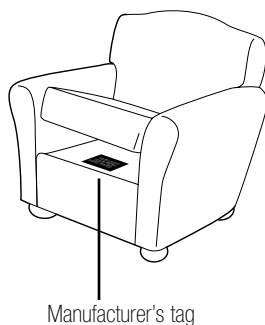
Carpet cleaning (continued)

9. **CleanShot.** CleanShot is an optional feature that can be used to fight tough stains. It can be used as either a tough stain precleaner (see page 10) or can be used during the deep cleaning process itself. To use CleanShot either as a precleaner or during deep cleaning, follow the instructions below.
 - A. Set Custom Clean for the desired setting.
 - B. Press the CleanShot button and aim the focused stream onto the stain. Allow the formula to soak in for 30 seconds.
 - C. Run the machine over the stain to extract. Repeat as needed until the stain is gone.
 - D. Rinse if desired.

Cleaning with attachments

Your ProHeat 2X machine comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

1. **Important!** If using to clean upholstery, check upholstery tags.
 - A. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your ProHeat 2X. If the tag is coded with an "X" or an "S" (with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
 - B. Check for colorfastness in an inconspicuous place.
 - C. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
 - D. Plan activities to allow upholstery time to dry.
 - E. Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds.



Operation

Cleaning with attachments (continued)

2. Follow the instructions on pages 10 & 11 for filling the 2-in-1 water tank and the formula tank.
3. Set ReadyTools dial to the hose attachments setting. This will allow spray and suction from the hose.
4. Set Custom Clean dial for heavy traffic, normal clean, light clean, or water rinse as desired.
5. Attach the cleaning tool to the end of the hose.
6. Plug in and turn on the power switch and heater (if desired).
7. Clean by pressing the spray trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the spray trigger to suction soiled water. Continue to clean in the area, working in small sections, until no more dirt can be removed. Rinse (optional) and suction as needed. **Caution: Do no overwet.**
8. Remove and rinse tools in clean, running water. Dry and replace in the tool caddy.
9. It is recommended that you suction clean water from the tap to rinse out the hose.
10. Before replacing lift end of hose and stretch out to ensure all water is cleared from hose.
11. Coil flex hose around the tool caddy.
12. Empty 2-in-1 water tank and rinse out, following the instructions on page 12.
13. Return ReadyTools dial to floor setting.

Cleaning fluid section

Keep plenty of genuine BISSELL Advanced Cleaning Formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas.



709 mL BISSELL
2X Fibre Cleansing
Advanced Formula
with Scotchgard™
protector
#62E5-E



709 mL BISSELL
2X Multi-Allergen
Advanced Formula
with Scotchgard™
protector
#89Q5-E



709 mL BISSELL
2X Pet Stain &
Odor Advanced
Formula with
Scotchgard™
protector
#99K5-E



709 mL BISSELL
2X Natural Orange
Advanced Formula
with Scotchgard™
protector
#83P3-E



709 mL BISSELL
2X Lavender
Essence Advanced
Formula with
Scotchgard™
protector
#34B5-E



473 mL
BISSELL 2X
Hard Floor
Solutions
#56L9-E

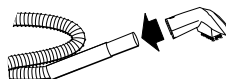


651 mL
BISSELL
Tough Stain
Pre-cleaner
#0400-E

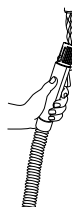
! WARNING:

To reduce the risk of injury, be extra careful when cleaning stairs. Make sure machine is secure and level.

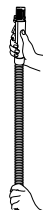
5.



9.



10.



WARNING:

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the warranty.



Operation

Stain removal

Do Not Delay! Attending to an accident soon after it occurs ensures the most optimal clean. Leaving it for an extended period of time may cause it to set and become permanent.



1. Blot up liquids with an absorbent cloth or paper towels. White materials are recommended because certain dyes may bleed and make the stain worse.
2. Gently scrape up any semi-solids with a spoon or spatula. Do not use a knife or other utensil with sharp edges because it could damage the carpet or upholstery.
3. If the area has dried, remove the remaining semi-solids and residue with a sweeper or vacuum.
4. Be sure to test any spot removal formulas in an inconspicuous area first. This is important as some dyes and materials could be damaged or discolored by cleaning solvents. If such a change should occur, try a different solution or call a professional.
5. If cleaning on Berber carpeting, gently run your machine over a hidden area. If no fuzzing occurs, continue cleaning in soiled area.
- 6a. Using the BISSELL Tough Stain Precleaner, spray evenly over soiled area. Do not overwet. Wait 3-5 minutes. Gently work the solution by blotting area with a clean, damp, color safe cloth.
- 6b. **CleanShot.** CleanShot is an optional feature that can be used to fight tough stains. It can be used as either a tough stain precleaner (see page 10) or can be used during the deep cleaning process itself. To use CleanShot either as a precleaner or during deep cleaning, follow the instructions below.
 - A. Set Custom Clean for the desired setting.
 - B. Press the CleanShot button and aim the focused stream onto the stain. Allow the formula to soak in for 30 seconds.
 - C. Run the machine over the stain to extract. Repeat as needed until the stain is gone.
 - D. Rinse if desired.

Operation

Stain removal (continued)


7. Clean using either the **FLOOR CLEANING**, or **TOOLS** setting on the **ReadyTools** dial.

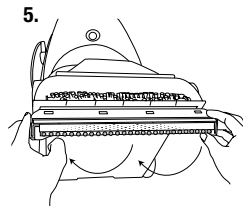
Hard floor cleaning

Your ProHeat 2X model may have come with a hard floor cleaning attachment and Hard Floor Solutions Formula. If not, these products are available for purchase by contacting the BISSELL Consumer Services department by phone. The hard floor cleaning attachment provides effective cleaning for linoleum, vinyl, and tile floors.

Caution: Do not use on unsealed hardwood floors.

1. Vacuum or sweep thoroughly to pick up any loose debris and pet hair.
2. Move any furniture, if needed.
3. Empty any carpet cleaning formula back into the BISSELL bottle if stored in the formula tank. Fill water up to the "WATER" line and then fill to "FORMULA" line with BISSELL 2X concentrated Hard Floor Solutions.
4. Fill the 2-in-1 water tank with hand hot tap water and set aside.
5. Attach the hard floor tool onto the bottom of the machine by hooking it into the nozzle and swinging it down until it clicks into place.
6. Check **ReadyTools** dial. It should be set on floor cleaning.
7. Set the **Custom Clean** dial to normal clean.
8. Plug into an outlet and turn the power switch and heater **ON (I)**.
9. Slowly move the machine forward and back over hard floor surface one time while depressing spray trigger. **Caution: Do not overwet.**
10. Repeat the motion without pressing the spray trigger using the hard floor cleaning attachment to squeegee and suction up the dirty water.

 **WARNING:**
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.



Operation

Hard floor cleaning (continued)

11. Allow adequate time for floors to dry.
12. Remove hard floor cleaning attachment, rinse and dry before storing.
13. If any formula remains in the formula tank, pour it back into the BISSELL 2X concentrated Hard Floor Solutions bottle for use the next time.
14. Rinse out the formula tank.

Maintenance and care


Machine storage

Once your cleaning is complete, make sure the 2-in-1 water tank is emptied, rinsed out, and dried before the next use. The formula tank can remain filled and ready to go, or it can simply be emptied back into the formula bottle if that is more convenient.

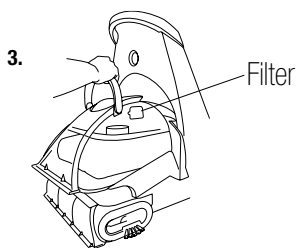
Note: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

Machine care

For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Turn power and heater switches **OFF** (**○**). Unplug the machine and wrap the power cord.
2. After emptying the 2-in-1 water tank, rinse it out at a faucet with running hot tap water, taking care to clean underneath the heavy duty bladder, and all around it.
3. The top half of the tank can be rinsed clean through the nozzle area. Also, pop out the red filter underneath the top half of the tank and rinse that out. Replace before putting the top and bottom halves of the tank together.
4. Before you place the cleaned 2-in-1 water tank back onto the machine, simply unscrew the floor nozzle using a Phillips head  screwdriver. This can be rinsed out at the faucet. Then replace back onto the machine by starting from the bottom of the nozzle and hooking the tabs into the holes on the bottom sides of the machine. Secure into place with the screw.


⚠ WARNING:
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.



Tip:
Let all parts dry completely before storing

Maintenance and care

Machine care (continued)

5. The inside of the end caps by the brush rolls can be wiped out with a clean paper towel, or, if a more thorough cleaning is desired, the end caps can be taken off using a Phillips head  screwdriver and rinsed clean. Replace after cleaning.
6. Any loose hair or debris can be pulled from the brush rolls and thrown away. For the most thorough clean before storage, follow directions on pages 18 & 19 for removal and replacement of the brush rolls and belts.
7. To clean attachments that may have been used, remove from hose and rinse in clean, running water. Dry and replace attachment in the tool caddy. Clean the hose by suctioning clean water from the tap. Before replacing, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 14, illustrations 9 & 10.
8. After carpet is dry, vacuum again to remove hair and fuzz.



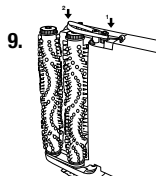
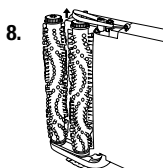
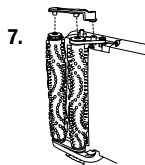
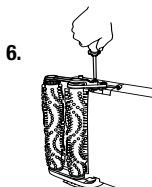
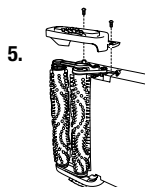
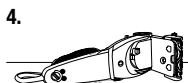
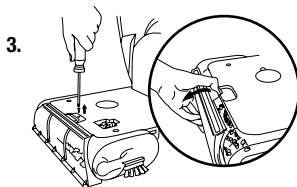
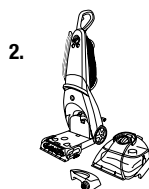
WARNING:

To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

Small belt removal and replacement

Occasional replacement of one or both belts may become necessary. If that is needed, please follow the instructions below.

1. Turn off the machine, and unplug it from the outlet.
2. Remove both the 2-in-1 water tank and the formula tank. Set aside.
3. Unscrew the front nozzle and remove it. Set aside.
4. Turn the machine on its side.
IMPORTANT: Make sure that the cord side is down.
5. Remove the clear end cap by unscrewing the 2 black screws. Take care not to drop the screws into the unit.
6. Remove 1 silver screw.
7. Remove pivot arm by gently lifting up.
8. Remove small brush belt.
9. Replace small brush belt, and reverse steps above.



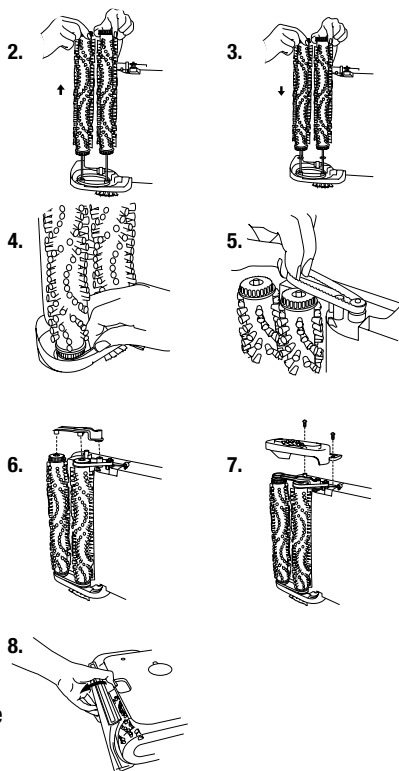
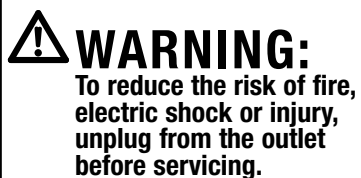
Maintenance and care

Brush removal and large belt replacement

Brushes can be removed for cleaning or replacement as needed.

1. Follow small belt removal Instructions on page 18.
2. Remove brush rolls by pulling them off of the metal rods.
3. Place cleaned or new brush rolls back onto the rods. Make sure one washer is on each end of the rollers prior to sliding onto the rod. Be sure to let the rod slide through the bushing to insure proper fit.
4. Re-attach the long belt on the bottom to the cogs of the small roller brushes.
5. Place small belt over back roller and metal cog.
6. Place pivot arm in place and screw in place using the silver screw.
7. Re-attach clear end cap by tightening with the (2) black screws.
8. Return front nozzle to front of unit, by latching from underneath and then securing with a screw.

If you have any questions or are having trouble installing or replacing you belt(s) or brushes, please call **BISSELL Consumer Services**



Troubleshooting

Built-in heater ready light does not illuminate

Possible Cause

1. The heater switch is not turned **ON (I)**.
2. The power switch is not turned **ON (I)**.

Remedies

1. Turn the heater switch **ON (I)**.
2. Both switches must be **ON (I)** to activate the heater ready light.

Reduce Spray or No Spray

Possible Cause

1. 2-in1 water tank may be empty.
2. Formula tank may be empty.
3. 2-in-1 water tank may not be seated completely.

Remedies

1. Fill heavy duty bladder with hand hot tap water.
2. Fill formula tank with water and BISSELL 2X concentrated formula.
3. Turn power **OFF (O)**. Remove and reseal tank.

Troubleshooting

Reduce Spray or No Spray (continued)

Possible Cause

4. Pump may have lost prime.

Remedies

4. Turn power **OFF** (**○**) and then back **ON** (**I**). Wait one minute, then depress spray trigger.

DirtLifter PowerBrushes do not turn

Possible Cause

1. The brush belt is off or broken.
2. The unit is in the upright position.
3. Circuit breaker may have tripped.

Remedies

1. Turn power **OFF** (**○**) and unplug unit from outlet. Follow instructions on page 18 & 19.
2. Brushes only rotate when unit is reclined using the detent pedal.
3. Turn the machine **OFF** (**○**) and unplug from outlet. Check to see if foreign object is caught in brush roll. Remove object. Plug machine back in to reset circuit breaker.

Cleaner not picking up solution

Possible Causes

1. ReadyTools dial may be at wrong setting.
2. 2-in-1 water tank may not be seated properly.
3. 2-in-1 water tank may not be assembled properly.
4. Solution or 2-in-1 water tank is empty.
5. 2-in-1 water tank has picked up maximum dirty water and red float door has closed.
6. Red float "door" in the tank may have closed as a result of bumping an object or moving machine back and forth too quickly.

Remedies

1. Set ReadyTools dial to either FLOOR CLEANING or TOOLS setting.
2. Pick up both the 2-in-1 water tank and formula tank and reseal them so they fit snugly on the unit.
3. Check to make sure the "lip" of the nozzle is securely hooked into the groove on bottom of Tank (see page 10).
4. Check fluid levels in heavy duty bladder and formula tank.
5. Empty 2-in-1 water tank. Refill heavy duty bladder with clean hand hot tap water and replace.
6. Turn the machine **OFF** (**○**), allowing red float door to release into the open position. Turn unit back **ON** (**I**) to continue cleaning. Be sure your forward and backward strokes are done at a slower pace.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

BISSELL Consumer Services

If your BISSELL product should require service:

In the UK, call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.

If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquiries:

Monday - Thursday 9 am — 5 pm

Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.

The Boat Yard

105 Straight Road

Old Windsor

Berkshire, SL4 2SE

United Kingdom

Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.

PO Box 1888

Grand Rapids, Michigan 49501 USA

Telephone: 01-616-453-4451

Fax: 01-616-453-1383

Or visit the BISSELL website - www.bissell.com

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

Note: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 24 for details.

Please do not return this product to the store.

Replacement parts - BISSELL ProHeat 2X

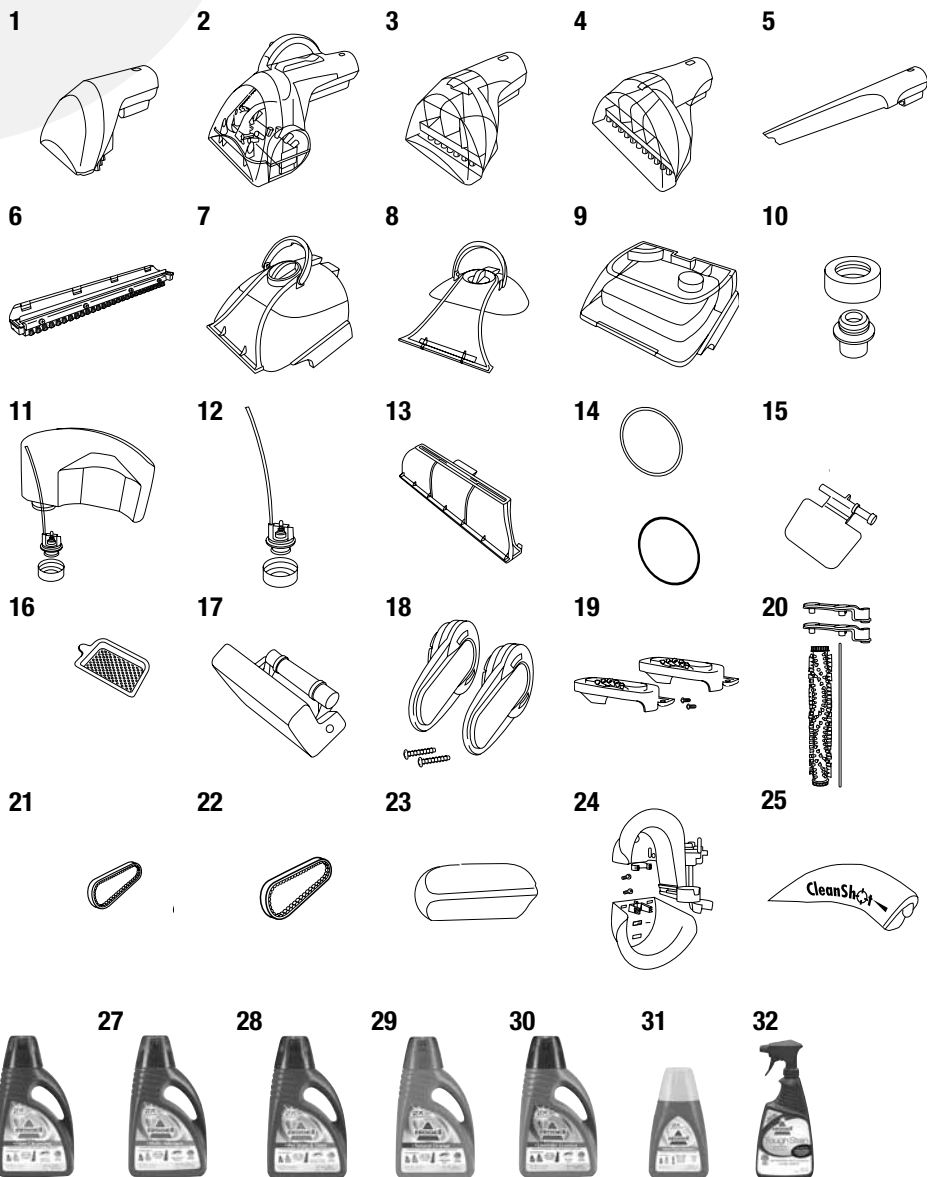
Replacement Parts*

Below please find a list of common replacement parts. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	203-6651	3" Tough Stain Tool
2	203-6652	Powered TurboBrush Hand Tool
3	203-6653	4" Upholstery Tool
4	203-6654	6" Stair Tool
5	203-6655	Spraying Crevice Tool
6	203-6692	Bare Floor cleaning attachment
7	203-6611	Grey Tank Assembly (complete)
8	203-6660	Grey Tank Lid
9	203-6618	Grey Tank Bottom
10	203-6675	Cap and Insert for Water Tank
11	203-6676	Formula Tank (includes Cap & Insert for Formula Tank)
12	203-6677	Cap and Insert for Formula Tank
13	203-6678	Front Nozzle (includes gasket)
14	203-6679	Autoload Gasket (fits both Water and Formula Tank)
15	203-6845	Float Door
16	203-6680	Tank Filter (Lint Screen)
17	203-6681	Water Tank Latch
18	203-6682	Cord Wrap (Black)
19	203-6685	Clear End Cap w/Edge Brushes (2 pack, includes screws)
20	203-6686	Brush Roll — 6 row (includes 1 brush, axle, 2 swivel arms)
21	203-6688	Small Brush Belt (non-cord side)
22	203-6804	Large Brush Belt (cord side)
23	203-6689	Hose Secure Latch
24	203-6690	Hose Rack Assembly (Top/Bottom Hose Rack, Screws)
25	203-6994	CleanShot Cover
26	62E5-E	709 mL BISSELL 2x Fibre Cleansing Advanced Formula
27	89Q5-E	709 mL BISSELL 2x Multi-Allergen Advanced Formula
28	99K5-E	709 mL BISSELL 2x Pet Stain & Odor Advanced Formula
29	83P3-E	709 mL BISSELL 2x Natural Orange Advanced Formula
30	34B5-E	709 mL BISSELL 2x Lavender Essence Advanced Formula
31	56L9-E	473 mL BISSELL 2x Hard Floor Solutions
32	0400-E	651 mL Tough Stain Precleaner

***Not all parts are included with every model.**

Replacement parts - BISSELL ProHeat 2X (Continued)



Warranty - BISSELL ProHeat 2X

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part do to manufacturers defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.

The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.

PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

BISSELL HOMEWARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.



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www.bissell.com

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